

Doyle, Dan

From: MacDonald, David
Sent: Wednesday, September 21, 2011 8:46 AM
To: AfterIreneCT
Subject: FW: Hurricane Irene

-----Original Message-----

From: Roberts, Mike (contractor) [mailto:mike.roberts@twc-contractor.com]
Sent: Wednesday, September 21, 2011 7:08 AM
To: MacDonald, David
Subject: Hurricane Irene

I am in the Telecommunication Business with experience building networks in the State of Florida where severe weather is figured into everything you do. Below are some recommendations and feedback.

- * Need to limit the number of runs of aerial cable on poles. Understand that burying everything may be cost prohibitive to do right away. However there should be a plan to do it over a number of years. In addition many of the problems were probably not caused by aerial cable but the quantity of cables on the poles.
- * Most of the delays I observed were due to lack of coordination. One group needs to be in charge to evaluate what gets fixed first and coordinate all the different disciplines involved. Power companies to shut off power, tree companies to clear damage followed by cell providers and then everyone else. Everyone else includes Cable TV, Internet and traditional telephone services.
- * Someone should mandate that Cell providers have generators so we can at least communicate. We includes first responders and repair crews.

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